



Computer/Network Support Technician

Tech North Solutions is a growing and dynamic company in an evolving and exciting industry, located in Burns Lake, BC. We service a wide range of customers including local government, first nations, heavy industry, small business and consumers. We are not a retail establishment, but do carry inventory that supports and services our regular operations.

We have experienced recent growth and are expanding our services and require the assistance of an experienced **Computer/Network Support Technician**.

We are excited about our future prospects and are expanding the foundations of our business to be the best IT related services provider in Northern BC.

This position requires a wide range of technical and interpersonal skills. We focus on servicing business customers so clear communication, professional appearance and focus on the clients needs are essential.

Job Description:

- Installation, diagnosis and maintenance of networking infrastructure including: routers, switches, wireless access points, cabling, and related equipment.
- Diagnosis, repair and maintenance of client computer systems including: virus and spyware removal, OS installation, data recovery, software installation, hardware and peripheral installation and configuration, and computer system building and testing.
- Setup, configure, maintain and troubleshoot server systems
- Install, monitor and manage client backup solutions and disaster recovery plans
- Coach customers on proper use and maintenance of hardware and software
- Travel to provide a complete service solution at customer sites
- Provide thorough and accurate documentation of all work performed

Basic Qualifications:

- A+ Certified
- MCSE/MCITP Certification
- Operating Systems up to Windows 7
- Windows Server 2003 and above (various flavours)
- Linux or Mac experience an asset but not required
- Current valid driver's license and clear driving record

You are/have:

- Focused on customers
- Mature and reliable
- Highly organized
- A proactive thinker
- Confident with clear communication skills
- Efficient and task oriented
- Natural Problem Solver
- Ability to take direction, work as part of a team and also to work independently

Wage is commensurate with experience, and a competitive benefits package is available.

If you are interested in joining our team, please forward your resume in **pdf** format before **12:00pm Noon September 10th, 2010** to employment@technorth.ca or mail it to:

Tech North Solutions Inc.
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