



Opportunities * Training * Recognition

We are Expanding Our Operations...It's an Exciting Opportunity to Advance Your IT Career!

Computer/Network Support Technician – Permanent – Full Time

Tech North Solutions is a growing and dynamic company in an evolving and exciting industry. We service a wide range of customers including local government, first nations, heavy industry, and small business. We are located in Burns Lake, BC, a community that offers affordable family living; surrounded by unspoiled natural beauty the area presents limitless recreational opportunities.

We require the assistance of an experienced **Computer/Network Support Technician**. We are excited about our future prospects and are expanding the foundations of our business to be the best IT related services provider in Northern BC. Our client centered business requires a person with a wide range of technical and interpersonal abilities including clear communication skills and a professional appearance.

Essential Responsibilities and Duties:

- Installation, diagnosis and maintenance of networking infrastructure including: routers, switches, wireless access points, cabling, and related equipment
- Diagnosis, repair and maintenance of client computer systems including: virus and spyware removal, OS installation, data recovery, software installation, hardware and peripheral installation and configuration, and computer system building and testing
- Setup, configure, maintain and troubleshoot server systems
- Install, monitor and manage client backup solutions and disaster recovery plans
- Coach customers on proper use and maintenance of hardware and software
- Travel to provide a complete service solution at customer sites
- Provide thorough and accurate documentation of all work performed

Requirements:

- A+ Certified
- MCSE/MCITP Certification an asset
- Experience administrating Operating Systems up to Windows 8
- Experience managing Windows Server 2008 and above
- Linux or Mac experience an asset but not essential
- Ability to consistently document work using a ticket driven client management system
- Current valid driver's license and clear driving record
- Reliable Vehicle (TechNorth pays mileage at better than current government rate)
- Minimum 2 years experience



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Qualities:

- Focused on customer service
- Mature and reliable
- Highly organized
- Great at documentation
- Able to deliver consistent results
- A proactive thinker who is able to prioritize tasks
- Confident, with clear communication skills
- Efficient and task oriented
- Natural problem solver
- Ability to take direction, work as part of a team and also independently

Wage is commensurate with experience based on the Working in Canada Website Wage Report @ www.workingincanada.gc.ca website for the position of Network Technician. A competitive benefit package is offered to eligible applicants.

If you are interested in joining our team, please forward your resume and cover letter in pdf format to **employment@technorth.ca** or mail it to:

Tech North Solutions Inc.
PO Box 595
259 Francois Lake Drive
Burns Lake, BC
V0J 1E0
Simplifying Technology for Your Business

*We thank all interested applicants, however only qualified candidates will be contacted for an interview.
To learn more about our company visit **www.technorth.ca**.*